## Schedule a 24/7 On-Demand Video Visit

Step 1: Log into your MemorialCare myChart account. From the drop-down menu, select 24/7 On-Demand Video Visit.



Step 2: You must be in the state of California at the time of your visit. Select Confirm.

At this time we are only able t video visits to patients locate California	
Select a Location	
Country	
United States of Americ	a c
*State or territory	
California	0

Step 3: Select Age 18+ Urgent Care Video Visit or Age 0-17 Urgent Care Video Visit option.

Step 4: Schedule with our 24/7 urgent care provider or a primary care provider.

24/7 URGENT CARE PROVIDER
Age 18+ Urgent Care Video Visit
O Thursday December 28, 2023 4:00 PM
Estimated cost No estimate available
*Appointment Notes
Complete

Step 5: Type in your reason for the visit and tap the Schedule an appointment button.

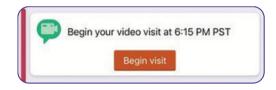
	w After Visit Summary®	
	📑 Schedule an appointment	
- 0		

Step 6: Begin Pre-Visit Check-In process by clicking on the eCheck-In icon.

Pre Visit Check In	e1
Save time at your appointment by	~
updating some of your information now.	Begin

Step 7: A MemorialCare team member from the On-Demand Virtual Urgent Care team will reach out to you via text or telephone to confirm your configuration.

Step 8: When it is time to join your visit, you can tap on the Begin Visit button on your home screen. You will then enter the waiting room where your provider will meet you for your visit.





Assistance with myChart account or scheduling a visit Phone: (877) 696-3622 Text: (657) 241-4444

## Virtual health ambassadors

Monday – Friday: 8 a.m. – 5 p.m. Email: virtualhealth@memorialcare.org Text: (657) 241-4444