

Important Information Regarding Physical Therapy Authorizations and Claims

A few months ago your office signed a Flat Rate amendment for Physical Therapy services. We also recently sent out a notice stating all referrals will now reflect the number of approved visits on the referral authorization form.

The process will be slightly different for Physical Therapy due to the flat rate agreement. Since your office will be getting a flat rate for each date of service, the emphasis on the referral authorization will be on the number of visits rather than the procedure codes and procedure code quantities.

The initial referral authorization that you receive will be a total of 4 visits (dates of service): 97001 x 1 and 97110 x 4. An evaluation plus treatment for the first visit as well as three follow up visits.

Example of initial referral authorization:

Authorized Number of visits: 4

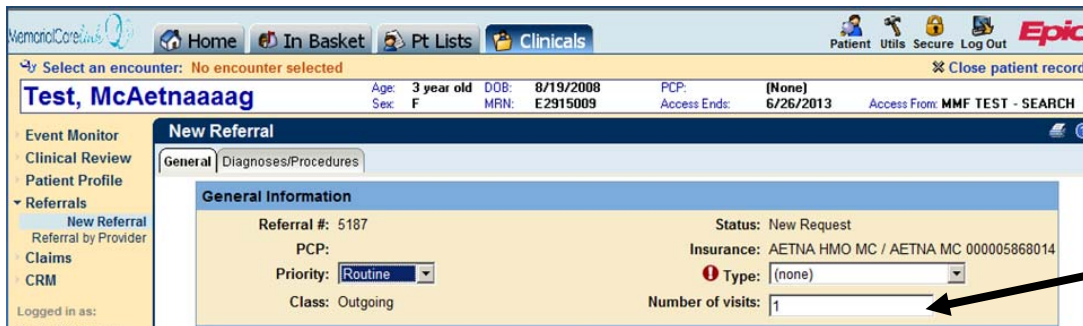
Procedure codes and APP QTY (approved quantity) listed below need to be performed within the specified number of authorized visits and valid dates.

Diagnoses:
 715.96 (ICD-9-CM) – Osteoarthritis, unspecified whether generalized or localized, lower leg

CODE	PROC NAME	PROC TYPE	APP QTY
97001	PHYS THERAPY EVALUA*	CPT®	1
97110	THERAPEUTIC EXERCIS*	CPT®	4

Note: APP QTY is for informational purposes only

Please request additional treatment on our online portal, **MemorialCare Link**. Under the “New Referral” page please enter the number of visits you are requesting in the field labeled “Number of visits”.



The screenshot shows the 'New Referral' form in the MemorialCare Link system. The patient information is Test, McAetnaaaag, a 3-year-old female. The form is currently on the 'General Information' tab. The 'Number of visits' field is set to 1, and a black arrow points to this field from the right side of the page.

On the second page of the request you will need to enter Procedure code **97110** and the same number of visits that you entered on the first page for quantity.

Example of further treatment authorization showing visits:

Authorized Number of visits: 6

Procedure codes and APP QTY (approved quantity) listed below need to be performed within the specified number of authorized visits and valid dates.

Diagnoses:
 715.96 (ICD-9-CM) - Osteoarthritis, unspecified whether generalized or localized, lower leg

CODE	PROC NAME	PROC TYPE	APP QTY
97110	THERAPEUTIC EXERCIS*	CPT®	6

Note: APP QTY is for informational purposes only



Physical Therapy visits should be indicated as “Routine” status. As a reminder, “Emergency” status requests must follow medically necessary criteria such as a patient’s need for services within a 24 hour period.

To ensure proper payment, please submit all line items for a date of service (DOS) on one claim. For encounter purposes, please bill with all applicable codes rendered at time of service. Our system pays the flat rate based on the 97110 procedure code.

Please call or email Provider Services with any questions:

Phone: (714) 665-1674 Email: ProviderRelations@memorialcare.org